

CONSUMER 10 YEAR PRODUCT WARRANTY

PERMASTOP® BUILDING BLANKET

This is to certify that Permastop® Building Blanket is manufactured by Fletcher Insulation Pty Limited (Fletcher Insulation) in Australia under ISO 9001 quality manufacturing standards.

Fletcher Insulation warrants that Permastop® Building Blanket is supplied free of material defects. Permastop® Building Blanket has two components:

1. FBS-1 Glasswool Bio-Soluble Insulation® blanket in various thicknesses and;
2. Sisalation® reflective foil in various duties that is adhered to one side of the blanket.

Subject to the conditions set out in this Warranty, Fletcher Insulation warrants to the consumer that when installed in accordance with the requirements of AS 3999 — 2015 in residential, National Construction Code – Class 1 buildings;

- a) Permastop® Building Blanket will achieve Early Fire Hazard Performance Indices of; Ignitability 0, Spread of Flame 0, Heat Evolved 0, Smoke Developed 2, when tested in accordance with AS1530.3;
- b) Permastop® Building Blanket achieves the declared Material R-value that appears on the product label when tested in accordance with AS/NZ 4859.1:2002 including Amendment 1. The thermal performance of the reflective air space will vary depending on the installation method. Please contact Fletcher Insulation for further information.

Note: National Construction Code – Class 1 building dwellings do not include multi-residential buildings.

This Warranty will not apply unless all conditions displayed on the product packaging are followed and the goods are applied in accordance with the written advice and installation guidelines supplied by Fletcher Insulation. This Warranty only applies to consumers who purchase Permastop® Building Blanket products for personal, domestic or household use or consumption and not for resupply, and is subject to the terms below. If a commercial customer requires a job specific warranty statement, they may apply for it via the manufacturer's website www.insulation.com.au or by calling **1300 654 444**.

Installation

Permastop® Building Blanket is to be installed in accordance with the manufacturer's installation guidelines, available for download via www.insulation.com.au or by phoning **1300 654 444**.

Important notes

- Prior to and during installation, Permastop® Building Blanket must be kept dry.
- For spans greater than 900mm, support (safety mesh or the like) must be installed below the Permastop® Building Blanket.
- Permastop® Building Blanket is not a sarking membrane, hence should not be lapped into the gutter.
- Permastop® Building Blanket is not designed to withstand weathering; hence external cladding should be applied without delay.
The product is not suitable for applications where subject to wetting or excessive moisture.
- Alkali products are liable to corrode aluminium foil; hence the foil surface should not be used in contact with wet concrete/mortar or corrosive atmospheres.

Warranty

1. This Warranty is given by:
Fletcher Insulation
600 Woodstock Avenue, Rooty Hill NSW 2766
Phone: 1300 654 444
Email: info@insulation.com.au
2. This Warranty is provided to consumers who purchase Permastop® Building Blanket products for personal, domestic or household use or consumption. It does not apply to persons who purchase Permastop® Building Blanket products for the purpose of resupplying the products, or for the purpose of using or transforming the products in trade or commerce.
3. To make a claim under this Warranty, a consumer must submit a Warranty claim to Fletcher Insulation in accordance with clause 6 below, within 10 years of the date of purchase of the Permastop® Building Blanket product (Warranty Period).

Fletcher®
Insulation
Building Better, Together.

Benefits under this Warranty

4. During the Warranty Period, Fletcher Insulation® will honour this Warranty by:
- a) In connection with the supply of any Permastop® Building Blanket products and any other goods that do not comply with this Warranty, either:
 - i. Replacing or repairing the Permastop® Building Blanket products or the goods;
 - ii. Supplying equivalent products or goods;
 - iii. Paying the costs of replacement or repair of the Permastop® Building Blanket products or the goods; or
 - iv. Paying the costs of acquiring equivalent products or goods; and
 - b) In connection with the supply of any services that do not comply with this Warranty either:
 - i. Supplying the services again; or
 - ii. Paying the costs of having the services supplied again.
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Limitations

5. Under this Warranty, Fletcher Insulation® is not and will not be liable for or in respect of:
- a) Any damage or loss caused by anyone other than Fletcher Insulation or by any other factor beyond the reasonable control of Fletcher Insulation including, but not limited to, fire, lightning, salt air, chemicals, industrial fall out, fumes, liquids, solids, animals or precipitation;
 - b) Any mechanical or other damage sustained during or as a result of handling, storage or installation of the Permastop® Building Blanket products;
 - c) The removal of the Permastop® Building Blanket products installed or the installation of replacement or equivalent products, or the cost of removal or installation;
 - d) Any direct, consequential or indirect loss of any kind; or
 - e) Any loss of profits, sales, turnover, reputation (or damage to it), production, anticipated savings, goodwill, business opportunities, customers, software or data, or loss of use of any software, data, premises or facilities, or loss under, or in relation to, any other contract; in each case, whether of a direct, indirect or consequential nature.
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Warranty claim procedure

6. A claim under this Warranty must be submitted to Fletcher Insulation at the aforementioned address within the Warranty Period and must include:
- a) A copy of this Warranty;
 - b) A description of how the goods or services purchased do not comply with this Warranty; and
 - c) Written proof of the date of purchase in the form of an invoice or receipt from the supplier from which the Permastop® Building Blanket product was purchased.
7. The consumer making a claim under this Warranty will bear all expenses incurred in making the claim, including all costs incurred in returning a defective product or goods to Fletcher Insulation for repair or inspection, and any costs incurred in collecting goods from Fletcher Insulation.
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Additional statutory rights

8. Any benefits under this Warranty are in addition to any rights or remedies that may be available to consumers under the Australian Consumer Law.
9. For such consumers, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.